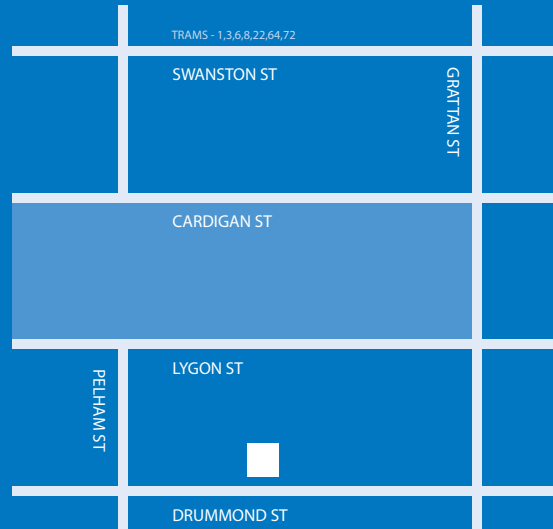


Who are we?

drummond street services have been operating in the Carlton, inner City area for over 120 years. We were formerly known as the Citizens Welfare Service and Drummond Street Relationship Centre. We are a non-government, non-denominational agency. We are also an "Approved Relationship Counselling Agency" which is funded Federally (FaCHSIA) and from other philanthropic and government sources.

Find out more about our services at
www.ds.org.au



drummond street services
195 Drummond Street, Carlton, VIC 3053

Phone 9663 6733
Fax 9639 3363
E-mail enquiries@ds.org.au
Web www.ds.org.au



Promoting
Family
Wellbeing





drummond street services:

- Counselling Services (individual, couple, family)
- Family Mental Health Support Service
- African Family Service
- Youth Services
- Community Education, Seminars and Support Groups
- Education and Training Services for other Professionals

Specialist services for contemporary families such as:

- Stepfamilies (through Stepfamilies Australia)
- Separated Families
- Rainbow Families
- Gay and Lesbian couples and individuals
- Families With Diverse Cultural Backgrounds

What we believe:

All our programs begin with the belief that families do the best they can with the resources that are available to them at the time. **drummond street** is committed to assisting people to play to their strengths as well as develop the skills which make a difference in ensuring everyone in the family can achieve good health, safety and ongoing wellbeing.

Visit **drummond street** or www.ds.org.au to invest in your family's wellbeing through parenting courses or managing your work/life balance – or get help with the ups and downs of life many of us face when having troubles with our health, relationship issues, changes in the family etc.

Who can benefit?

Anyone - we all, at some stage belong to a family, we negotiate relationships with friends, we manage the stresses of paid work or caring for children, we live in communities. **drummond street** can help individuals, couples and families of all types and of all ages and cultures. We recognise that families do change over time – it's not about success or failure, it's about getting assistance through the tough times and achieving healthy outcomes for all concerned.

How can we help?

drummond street is here to help individuals, couples and families negotiate and celebrate the many transitions that occur right across the family life course. These may include negotiating adolescence and achieving independence, intimate relationships, partnerships, new babies, parenting – and challenges like separation and divorce, repartnering, being part of a stepfamily, caring for elderly parents and other issues that life can throw at us like gambling, drug and alcohol problems, mental illness and family violence. We have specialized, qualified workers who are experienced in working with these challenges.

drummond street also auspices the National Stepfamilies Association and can offer specialized counselling, groups for couples and children and training for other professionals in this area.

How We Work With You

We provide a safe private space for people of all ages to explore the issues which are having an impact on their lives. The first point of contact is our Family Intake Worker who will ask you about your situation and recommend some options from our programs and others operating in your area. Our workers are skilled listeners and can assist you to identify and bring about changes in your self or your situation.

We are committed to maintaining your privacy and we operate from a strict code of ethical practice. We deliver equitable services promoting equally the needs of all family members and family types.

Our Hours

We are open during normal office hours and have some after hours appointments to suit your busy lives. No referral is necessary, just contact our Family Intake Worker directly on 9663 6733.

Our Fees

Fees are calculated on the basis of your capacity to pay. Please discuss this with our Family Intake Worker who will talk through your needs and discuss your options.